Entrust VOIP Telephone

entrust VoIP offers a number of advanced telephone features, a reliable support network and the experience and knowledge of a successful multinational telecommunications provider.

How it works

VoIP stands for —Voice over Internet Protocol and means that your telephone call is translated into data and transmitted across a broadband connection - just like any other file or email you might send. Once the data reaches the other end (be it a landline, mobile or IP phone) it is converted back -so fast that you won't even notice it happening.

World-class telephony with only a small investment

This feature-rich solution requires no complex installation and will increase mobility by easily allowing staff to work from the office, home or abroad. Your organisation gains best in class telephony and can save up to 50% on calls when compared with BT tariffs.

All you do is buy an appropriate VoIP telephone from a constantly expanding range and then select one of the VoIP packages below. We do the rest.

entrust VoIP Packages	Standard Single DDI & VoiceMail	Advanced Single DDI & Voicemail & Unity Toolbar
Monthly Service Charge – per telephone	£8.99	£10.99
Hunt Groups, Pickup Groups or additional DDIs	£5.20	
Additional Pickup Groups	£1.95	
VoIP Unity Toolbar	£1.50	
Music on hold	£2.95	
Phone installation – on site, per phone	£25.00	
Phone installation – delivered to site pre-configured, per phone **- Contact us for a list of current phone options with costs**	£15.00	

VoIP Major Features:

Feature Name	Description
Remote Office	In the office, anywhere in the world. This feature enables users to appear at the desk, regardless of their location. By enabling itinerant employees to turn any phone into their office extension, expenses are simplified and cheaper as all calls are sent to a single bill.
Call Routing	Inbound personal call management for virtual secretary type features based on caller ID, time of day and duration of ringing.
Outlook Integration	Our service integrates with Microsoft Outlook by combining contacts with the ability to manage the feature set from the desktop.
Click to dial	In addition to combining your contacts into one manageable source – the click to dial feature allows users to right-click a number on their screen and dial out from their IP or desktop phone.
Enhanced voicemail	Our voice messaging service goes above and beyond by sending a notification and recording of voicemails to your inbox as an attached WAV file
Screen pop (via the Unity toolbar)	Incoming callers are identified in a pop-up box on your screen – easily reject or answer calls without looking away from work.
Hunt Groups	Calls to specific teams are identified and managed depending on assigned hunt group settings. With 4 routing methods you can ensure that you and your employees speak to the right person at the right time. • Circular call is sent to first available user on a list • Regular calls are directed in a pre-determined order of priority • Simultaneous Ring all extensions in a group are alerted until one user answers. • With Uniform as a call is completed users are moved to the end of the queue where they won't be alerted until everyone else in the team has taken a call.
Anonymous Call Rejection	Private Caller? Telemarketers? Have them sent straight to your voicemail and check them at your own convenience.
Sequential Ringing	Expecting an important call? Input up to six numbers where the call is to be directed until you pick up.
Call Centre	Offers a number of features that assist in directing, queuing and holding callers. • Reception Console • Music on Hold, music is played while callers wait – clients may upload their own music or select from a catalogue. • Auto Attendant also known as Interactive Voice Response (IVR) presents callers with a list of options directing them to the right user.
Smartphone Integration	Download the BRIA softphone to your smartphone device and then use your VoiP system from your mobile – at VoIP rates.