

## Case Study - Our Lady and St Joseph

### Our Lady and St Joseph

#### Primary School

Our Lady and St Joseph (OLSJ) is a catholic primary school in the New Forest and welcomes children from across the New Forest. The school prides itself on providing the best possible start to the educational careers of its children.



As the school began to modernise, it became clear that there needed to be a sharp improvement of their existing IT infrastructure and they required a system that could provide the rounded education the children needed.

#### The Challenge

“In our previous IT solution, things were constantly going wrong” explains Kirstie Richards, Headteacher at OLSJ. “We didn’t have a very well integrated system so the teachers weren’t able to use our IT effectively for teaching – that was something we desperately wanted to change” As a school, OLSJ required an on-premise IT solution. As a result they needed an IT provider that would take the time to help them through the setup process. Speaking of the process of searching for the right providers, Kirstie recalls “We reached out to a few providers to see who could do the job and entrustIT were the best for us, we particularly liked their personal approach and the fact they could work with our existing hardware rather than having to overhaul everything.”

#### The Solution

entrustIT immediately conducted a thorough review of OLSJ’s existing IT infrastructure and listened to the requirements of the staff.

entrustIT engineers put in place a number of crucial changes, such as performing server upgrades, wireless internet upgrades and even installing smart whiteboards and projection equipment. The upgrade programme transformed OLSJ from having unreliable technology to having state of the art IT infrastructure, allowing them to provide a higher quality education to their children.

#### The Benefits

As well as benefitting from a thorough upgrade of their IT infrastructure, OLSJ also benefits from regular support visits to keep their infrastructure online. OLSJ has an engineer assigned to them that conducts biweekly visits to ensure their IT is kept running. “The engineer who takes control of our issues is very friendly and extremely helpful and, most importantly, he gets stuff done.” Says Kirstie Richards “We are now able to utilise our IT for whole class teaching and the system actually works, which wasn’t the case previously, I’m very happy with the results.”

“We were impressed with entrustIT’s personal approach. Our regular engineer visits keep us online and we know that if we have any problems we only need to phone/email and our issues are resolved quickly. Now we have an IT infrastructure that actually works, which was not true before.”

**Kirstie Richards**  
Headteacher  
Our Lady and St Joseph School